

# C3 Holds Workbench™

**How many steps does it take to find and release one sales order hold in EBS?**

**What if you could find an order or a group of orders on hold and release them with a simple click of a button?**

## Overview

The C3 Holds Workbench™ is an efficient and intuitive solution that allows sales order holds to be easily reviewed and cleared, individually or in bulk. This tool is built using Oracle Application Express (APEX) and syncs seamlessly with EBS Order Management.

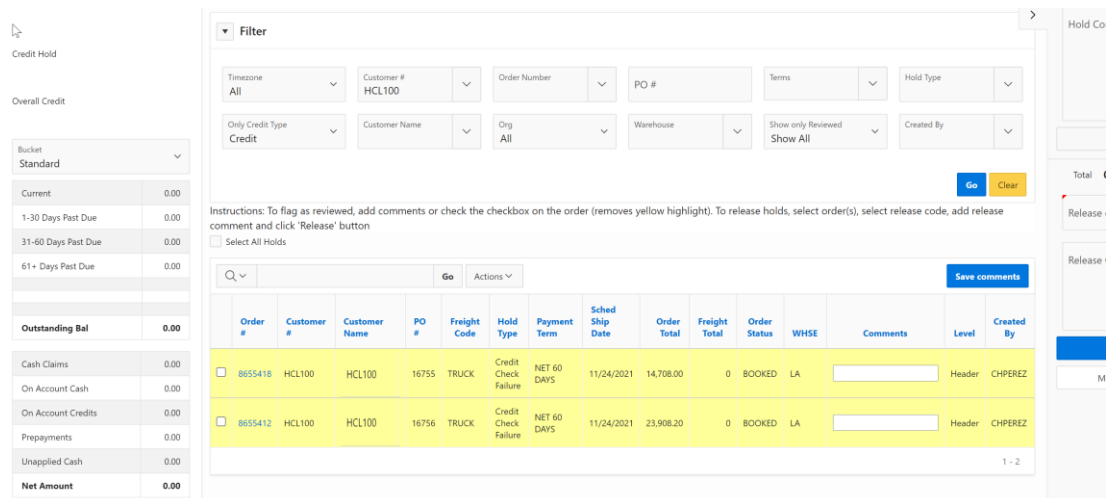
**Reduce tedious and manual steps in removing sales order holds. View all holds and clear in bulk using precise filtering and search techniques.**

## Key Features

- Intuitive and easy to use user interface
- Efficient and Time Saving
- Customizable Filtering and Searching
- Real Time Information on Sales Order Holds and Release in Oracle EBS
- Review and Keep Track of Holds by adding comments that can later be referenced

## Maximize your Oracle Investment

- Efficient and Time Saving
- Customizable Filtering and Searching
- Real Time Information on Sales Order Holds
- Review and Keep Track of Holds
- Quick Implementation
- No additional Oracle licensing needed
- An easy to use and interactive user interface using Oracle APEX

**Filter**

Timezone: All | Customer #: HCL100 | Order Number: | PO #: | Terms: | Hold Type: |

Only Credit Type: Credit | Customer Name: | Org: All | Warehouse: | Show only Reviewed: Show All | Created By: |

Go Clear

Instructions: To flag as reviewed, add comments or check the checkbox on the order (removes yellow highlight). To release holds, select order(s), select release code, add release comment and click "Release" button

Select All Holds

Go Actions Save comments

Order #	Customer #	Customer Name	PO #	Freight Code	Hold Type	Payment Term	Sched Ship Date	Order Total	Freight Total	Order Status	WHSE	Comments	Level	Created By	
<input type="checkbox"/>	8655418	HCL100	HCL100	16755	TRUCK	Credit Check Failure	NET 60 DAYS	11/24/2021	14,708.00	0	BOOKED	LA		Header	CHPEREZ
<input type="checkbox"/>	8655412	HCL100	HCL100	16756	TRUCK	Credit Check Failure	NET 60 DAYS	11/24/2021	23,908.20	0	BOOKED	LA		Header	CHPEREZ

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## Prerequisites:

- You are currently using, or planning to implement, Oracle EBS Financials
- You are currently using, or planning to implement, Oracle EBS Order Management
- You are currently using, or planning to implement, Oracle Application Express (APEX)

